

# Keeping the Wheels in Motion



## Easy Read



This easy read summary tells you about our plans for patient transport.

## Keeping the wheels in motion



The NHS gives Patient Transport money so that people, who may have physical disabilities or long term health problems, are still able to see their doctor for treatment.



Not everyone can get NHS Patient Transport, and there are lots of rules around who can get this.



Lots of people find it hard to get to both doctor and hospital appointments. In the past we have not been strict in how these rules apply.



This means that Patient Transport costs the local NHS a lot of money. This leaflet tells you about some of the problems we are having, how we need to change and how you can help us.



## What's the problem?

A lot of people find it hard to get to appointments even if they cannot get funding for Patient Transport.



Transport drivers often tell us that when they go to pick patients up there is no one at home or there is car parked on the drive.



This means that Patient Transport is not as good as it should be for patients who really need this service.



Sometimes patients have to wait a long time to be picked up after their appointment, or the journey back home is longer because Patient Transport gets called to homes when the patient is not at home.



## Did you know ?

There are over 100,000 Patient Transport journeys in North and North East Lincolnshire every year. Over half of these journeys do not meet the national rules.



## What do you want to change?

Patient Transport cost the NHS a lot of money. We are looking at ways in which we can give patients good services in the future.



Lots of people are living longer. However, this means there are lots more people with long term health problems or need help to live on their own. So more people will need help from Patient Transport.



The NHS need to look at the rules for Patient Transport. If we are strict with these rules some of our patients may not be able to continue to use this service.



## How can I help?

Over the next few weeks we will be talking to local people to think about how rules for Patient Transport can change.



We want to talk to people who use Patient Transport and to people who don't use it.



There are a lot of ways you can get your voice heard such as:



**Internet** - There is an online survey which you can take part in; please visit:

[www.surveymonkey.com/  
NHSPatientTransport](http://www.surveymonkey.com/NHSPatientTransport)



**By phone** - If you would like to answer questions over the phone or need a paper copy phone 0300 3000 567



**Events** - We are visiting community groups and venues across North and North East Lincolnshire to talk to people about NHS Patient Transport, for more information or to arrange for us to come and talk to your group please call 0300 3000 567.



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