



# We want to improve care to reduce the risk of you becoming ill

Your GP Surgery has agreed to take part in a new risk profiling process. This involves using anonymised medical data, confidentially, to identify individuals most at risk of future crises and offer additional support.

Please turn over for more details ►

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## What is Risk Profiling?

Risk Profiling is a technique used to identify patients that may need additional support and allows clinicians to make sure these patients receive extra care and services to prevent them needing to attend hospital as an emergency.

## Why Risk Profile?

Every time you visit the surgery, data is recorded about the consultation and your diagnosis. Any hospital visits are also logged on your record. Risk profiling this data will allow us to improve our services by detecting patients who are at risk of their condition making them ill.

## Do you have to use my medical records for Risk Profiling?

Yes we need to use your medical records but the information used will be anonymised. If you agree that your medical records can be used for this purpose then you don't have to do anything. Your data will automatically be included. If however you do not agree to your medical records being used, please speak to your GP or practice receptionist and they will remove your data from this process.

## Who will be able to see my data?

Your GP surgery controls all your data and can therefore see your medical information and identifiable data. Everyone working for the NHS has a legal duty to keep information about you confidential.

Risk profiling will be carried out by a third party company called Health Intelligence. The data they receive from your GP surgery will be anonymised. This means your name and address will be removed and not provided to Health Intelligence. They will not be able to identify you, no one other than your GP surgery can see your identifiable data. Anyone who receives information from the NHS is also under a legal duty to keep it confidential.

You may have heard about Care.Data in the media. We want to reassure you that this process is not connected to Care.Data

## Can I see the information you will be providing to Health Intelligence?

Yes under the Data Protection Act 1988 you can find out what information is held about you. If you want to see your medical records you can make a written request to you the NHS organisations where you are being or have been treated. You have the right to look at your personal data and if necessary object to it being used for this purpose.

**If you have any questions or concerns,  
then please speak with a GP or the Practice  
Manager, they will be happy to help.**

**NHS**  
**North Lincolnshire**  
**Clinical Commissioning Group**